IREM®
INSTITUTE OF REAL ESTATE MANAGEMENT
Chicago Chapter

For those who manage to make a difference.™



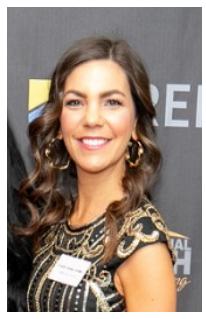
Ian Novak, CPM® — As Vice President at FirstService Residential, Ian oversees a team of regional directors and onsite management staff and is responsible for focusing on board relations and ensuring compliance with condo law and practices. Ian started in this industry as a receiving room clerk before becoming a manager, regional director, and vice president and has overseen an array of properties primarily located in Chicago's Gold Coast neighborhood and Evanston, IL.

Ian has earned the Professional Community Association Management (PCAM), the Association Management Specialist (AMS) and the Certified Manager of Community Associations (CMCA) designation from the Community Associations Institute.



Michelle Taylor, CPM® — An accomplished commercial property manager for MB Real Estate. Currently, she manages a portfolio of retail assets in Illinois. Michelle believes that everything in property management is possible, the impossible just takes a little longer. In her 23 years in the property management industry she has managed various aspects of commercial multi-family, mixed-use and retail properties.

Throughout her career she has been recognized for building very strong client relationships, her effective communication, and team leadership skills. Michelle is also a Tax Credit Specialist and Real Estate Broker in the State of Illinois.



Kristen Sarkisian, ARM® – A regional property manager and assistant vice president for Draper and Kramer, Incorporated, overseeing all aspects of operations at properties throughout Chicago and St. Louis – a total of almost 2,000 apartment homes. Kristen joined Draper and Kramer in 2013 as a property administrator, and quickly took on additional leadership responsibilities to advance to the position of resident relations coordinator, in which she focused on resident events, activities and satisfaction.

She was promoted to assistant property manager for a large two-tower apartment community in Chicago's Gold Coast, then promoted again to property manager in 2017 for a highrise in Chicago's South Loop neighborhood.



Anshu Bera, CPM® — An associate area director with The RMR Group where she has been since 2011 but Anshu started her property management career in 2005 and has been managing commercial, retail and industrial properties ever since. She enjoys being a part of large projects and the management of personnel as well as properties.

She received her CPM designation in 2017, has been a member of the IREM Foundation Board of Directors since 2020, and is the Chair of the Elaina's Sustainability Fund Committee where she is able to lean into her passion for volunteering while working to improve the environmental footprint of commercial real estate.



Jackie Abraham, CPM® — A regional director for FirstService Residential Illinois where she oversees the operational management for luxury high-rise communities in downtown Chicago. In 2010, she joined FirstService coming from a boutique property management firm, and a background in sales and leasing. Jackie leads a team of onsite property managers with a portfolio of over 1600 units.

Jackie is a Licensed Community Association Manager and Real Estate Broker in the State if Illinois and holds multiple certifications in property management.



Chris Hawxhurst, CPM® — Property manager with Colliers, International since 2009 with extensive experience in management of all classes of office, industrial, mixed use and medical office assets as well as corporate real estate. He is also an experienced building leasing rep working on behalf of clients with holdings in Chicago.

Chris states that property management is largely about problem solving and providing solutions, both to clients and tenants. Every day is different, and he thrives in the variety of challenges he experiences. Chris is also a licensed Illinois Real Estate Broker.



Megaen MacDonald, CPM® candidate — Property Manager for Brian Properties, Inc., who joined IREM in January and has hit the ground running. She is enjoying the networking opportunities that our chapter offers in meeting other like-minded and inspiring people as well as the business development and career advancement tools IREM offers to all its members.

She started in the real estate industry in 2006 with a small residential property management company that managed associations. Her experience ranges from receivership and REO to industrial, all types of office, retail, and small apartment buildings giving her a wide range of skills to build on.



Tasha Rush, ARM® — Property manager at Draper and Kramer, she has been recently named a finalist for the Institute of Real Estate Management's Accredited Residential Manager (ARM®) of the Year award. Tasha joined Draper and Kramer earlier this summer and oversees day-to-day management at Aspire, a 24-story, 275-unit rental tower at 2111 S. Wabash Ave. that opened in 2020 in Chicago's South Loop neighborhood.

Her involvement with IREM includes serving as a member of the organization's National Board of Directors, where she is chair of the DEI Committee, and Tasha also chairs the Social Media Committee for IREM's Chicago chapter.



Colleen Needham, CPM® , ARM® — General manager and assistant vice president for Draper and Kramer at Lake Meadows Apartment, a 1,869 unit property, since 2016. She has also managed Brook Run Apartments in Arlington Heights, 180 N Jefferson in the West Loop of Chicago, and 1350/1360 N Lake Shore Drive in the Gold Coast. Colleen has also managed Lake Meadows shopping market and the Lake Meadows Master Association.

Colleen currently serves as ARM Governing Councilor and Vice Chair of the IREM Legislative and Public Policy Committee.



Steve Schimmel, CPM® — President of McLennan Property Management and McLennan Commercial Properties, Inc. McLennan is a 110-year-old real estate company based in Park Ridge, IL, serving the north side of Chicago, NW suburbs, and O'Hare corridor in a wide variety of capacities. He is responsible for the day-to-day operations and strategic direction of both the property management and brokerage companies. In 2010 Steve became the Managing Broker of McLennan Property Management and then in 2011, became a partner.